

Child and Family Services

Committed to providing the best service for children and families.



Care is tailored to suit the needs of each child and their family situation. Parents and families are involved in every step along the way.

Our teams

Our experienced teams of health professionals are here to help you find the right services for your child and family. Care is tailored to suit the needs of each child and their family situation. Parents and families are involved in every step along the way.

Child Development team

Our team of skilled staff can assess and assist with most childhood development concerns. They work with a wide range of other health professionals to meet the needs of your child and family. We have:

- Audiologists
- Speech pathologists
- Occupational therapists
- Psychologists
- Dietitians
- Physiotherapists
- Podiatrists, and
- Social workers.

Biala-Stride Early Childhood Intervention

Our team provides a key worker and experienced children's therapists and educators to work with families and support their goals. We work with children and families at home, childcare, kindergarten and school. The service is for families of children from birth to school age with developmental delays or disabilities.

Access to this service is managed by the Department of Education and Training (DET). In November 2017 this will become an NDIS service.

We can help you with:

- Play skills
- Hearing
- Speech and language
- Social skills
- Managing emotions
- Behavioral issues
- Sensory processing
- Auditory processing
- Autism spectrum/Asperger's
- Developmental Delays
- Fussy eating
- Infant feeding
- Growth concerns
- Food allergies + intolerances
- Early literacy
- Handwriting
- Fine motor skills
- Coordination + Balance
- Attention and concentration (including ADD and ADHD)
- School readiness
- Self-confidence and self esteem
- Parent/Sibling support, and
- Self-care and independence skills.

Assessments and reports

If your child needs a formal assessment with a report our team may be able to provide this. Ask us for more information about our assessment clinic.



Our group programs

We offer a number of group programs that can complement individual therapy. Programs are run during the year.

They include:

- Fussy eating
- Motor skills
- Parenting
- School readiness
- Social skills and behaviour, and
- Speech and language.

Other support for you and your child

Please speak with our intake teams about other services that can support you.

We provide a full range of dental, medical, GP and counselling services and are able to link you with social support programs in your local community.

Our fees

We offer low-cost and fee-for-service health care with private health insurance rebates available. The cost of services depends on your income level and we will help you access funding you are eligible for. We support My Aged Care and National Disability Insurance Scheme (NDIS) clients.

Ask us how we can help you.

About us

We are a quality, not-for-profit, accredited health and community service providing doctors, dentists, allied health, counselling, alcohol and drug, child and family services and social support programs. We offer services for all ages and work as a team to support you.

Appointments and Referrals

Please contact us on:

E: intake@accesshc.org.au or

T: (03) 9420 9118 - Ashburton, Hawthorn, Richmond

T: (03) 9899 0508 - Box Hill

T: (03) 8841 3000 - Lower Templestowe

If you need to reschedule your appointment; please contact us at least 24 hours before.

Non-attendance fees may apply.

Our Child Development team offers appointments

in Ashburton, Hawthorn, Richmond and Lower Templestowe.

Our Biala-Stride Early Childhood Intervention team works from Box Hill and Lower Templestowe.

Where to find child and family services

For more information on all of our services, sites, parking options and transport, email info@accesshc.org.au or find us at accesshc.org.au

We are a child safe organisation.

AccessHC is committed to providing services for our diverse community.