Building healthier lives together

Equity • Collaboration • Respect • Innovation • Quality





People

We enable our people to grow and thrive

- We attract talented people to work and volunteer with us
- We are leaders in supporting wellbeing
- We invest in development so our people can deliver their best work
- We are a connected workforce with a shared sense of purpose.



Access

We remove barriers to people connecting with us

- We are welcoming and safe for all of our people and community members
- We make it easy to access our services
- We engage our communities and involve them in decision-making
- We proactively connect with 'hardly reached' communities.



Impact

We improve the health and wellbeing of our communities

- We integrate our work to improve outcomes
- Our services are personalised and empower consumers to take control of their health and wellbeing
- We work with our communities, partners and decision-makers to create change
- We measure our impact and use data to improve outcomes.



Sustainability

We are relevant and viable in a changing environment

- We expand our impact through targeted growth and profitability
- Our community, partners and decision-makers respect our work and what we stand for
- We are resilient, innovative and collaborative to respond to change
- Our systems and facilities enable quality, efficient services.