

Access Key

Access Health and Community

Hawthorn Site

378 Burwood Highway
Hawthorn Vic 3122

Easy Read Version





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About this Access Key

An Access Key shows you:

- the space
- how to get to a place.

This Access Key shows you how to get to the Access Health and Community Hawthorn clinic.

Access Keys can be used by anyone.

You can call or email us if you need help with the Access Key.

Contact us by:

Calling (03) 9810 3000

Email info@accesshc.org.au





Getting to Access Health and Community by car

You can get to Access Health and Community by car.

You can park your car in the Kent Street carpark for two (2) hours.

Make sure you do not park in a park that says 'Council Staff Only'.

There are three (3) accessible car parks in the Kent Street carpark.

There is one (1) accessible car park on the side of the Access Health and Community Hawthorn building, on Kent Street.

There are gum nuts and twigs on the ground in the carpark.

You can also park on Burwood Road.

The entrance is approximately 100 meters from the car park.

There are often gum nuts and twigs on the ground of the carpark.

Pictures: Getting to Access Health and Community Hawthorn by car

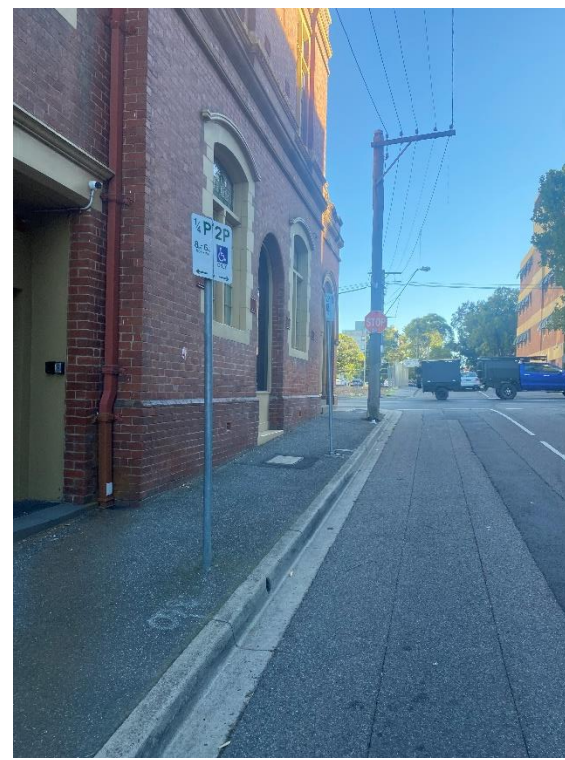


Image descriptions: There are three (3) accessible car parks behind Access Health and Community Hawthorn building.



Getting to Access Health and Community by tram

There is a tram stop 150 metres from Access Health and Community.

The tram stop is number 73 on the number 16 tram line.

To get to Access Health and Community from the tram stop, you will have to cross a busy road.

There is an uphill footpath that goes east up Burwood Road Access Health and Community.

You will see a red brick building on the corner of Burwood Road and Kent Street.

You will see a sign that says Access Health and Community.

The address is 378 Burwood Road.

There is glass sliding door at the entry.

Pictures: Getting to Access Health and Community by tram



Image description: Tram stop 73 on tramline 16. Green rubbish bin next to stop.



Image description: Pathway towards building. Hawthorn Arts Centre is on right. There is a slight incline in the pathway.



Getting to Access Health and Community by train

There is a train station 250 metres from Access Health and Community.

The train station is called Glenferrie Station.

This stop is on the Lilydale, Belgrave and Alamein train lines.

To get to Access Health and Community from the train station, you will have to cross a busy road.

There is an uphill footpath that goes east up Burwood Road to Access Health and Community.

You will see a red brick building on the corner of Burwood Road and Kent Street.

You will see a sign that says Access Health and Community.

The address is 378 Burwood Road.

There is glass sliding door at the entry.

Pictures: Getting to Access Health and Community by train



Image description: Glenferrie station entrance. Promotional signs and screen on the right of photo. Ticket machine behind signs.



Image description: Pathway towards station entrance. This pathway is walking away from Glenferrie Road.



Image description: Pathway on left of Glenferrie Road, heading towards Burwood Road and Glenferrie Road intersection. Walk approximately 25 metres to intersection.



Image description: Burwood Road and Glenferrie Road intersection. Turn left up towards Access Health and Community Hawthorn.



Building Entry

There is one automatic sliding door at the entrance of Access Health and Community.

You will find a doorbell on the left of the door if the door doesn't open.

If you press the button, it will ring reception.

Call (03) 9810 3000 if the door doesn't open and reception don't answer to the doorbell.

There is a ramp directly in behind the door that leads to reception and the waiting room.

There are 2 steps on the right of the door after entry that lead to reception and the waiting room.

Pictures building entry



Image description: This is the building entrance. It is a red brick building. There are two (2) postal boxes out the front. The door is an automatic sliding door. There is a footpath out the front.



Image description: Front door to building and reception. There are two (2) Access Health and Community logos on the door, number 3 7 8, contact details and service information.



Image description: The ramp is carpeted. The ramp leads to the right towards reception and waiting area.



Image description: There are two carpeted stairs on right that lead to reception and waiting area.



Access Health and Community Reception

The reception is on ground level.

The reception has grey patterned carpet.

There is a combination of natural and artificial light.

There are cream coloured walls.

The reception desk is 1.5 metres high.

There are grey chairs for patients and visitors.

There is a TV and drinking fountain in reception.

Go to reception when you first arrive.

Pictures: Access Health and Community Reception



Image description: The reception desk has helpful information for patients and visitors. There are grey waiting chairs. There is natural light and artificial light in waiting area.



Image description: The waiting room has grey chairs and grey carpet. There is a TV on the wall. This can be switched on and off on request. There is a plant in the corner of the room.

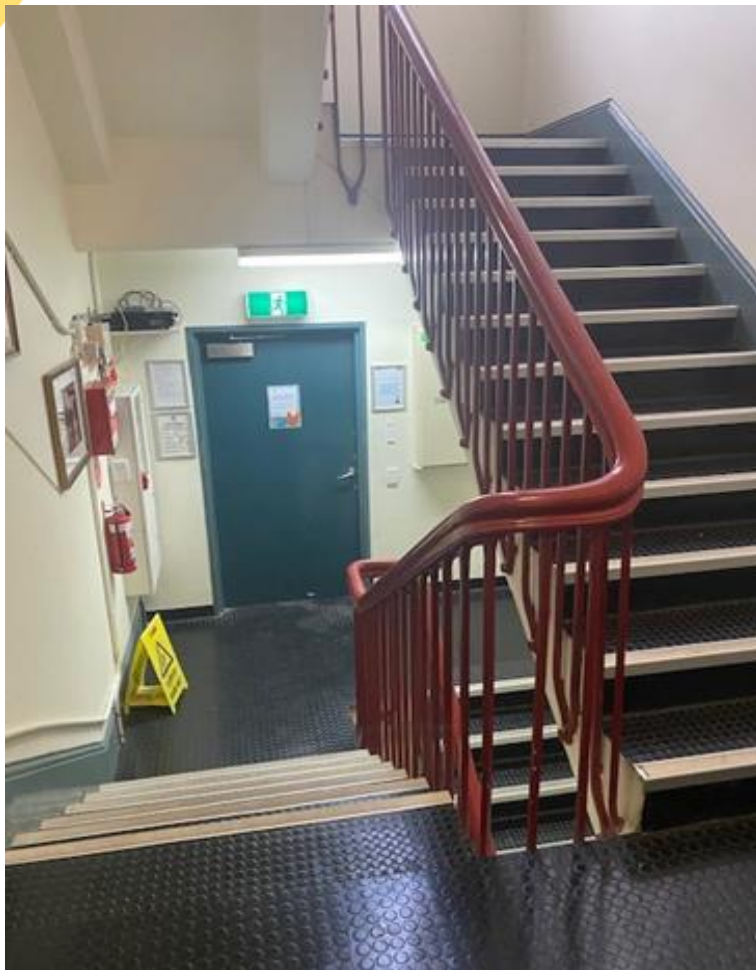


Image description: There are stairs on ground level that are opposite the male and female toilets. You can go up and down these stairs. The blue door leads to the outside. There is a fire extinguisher on the wall.

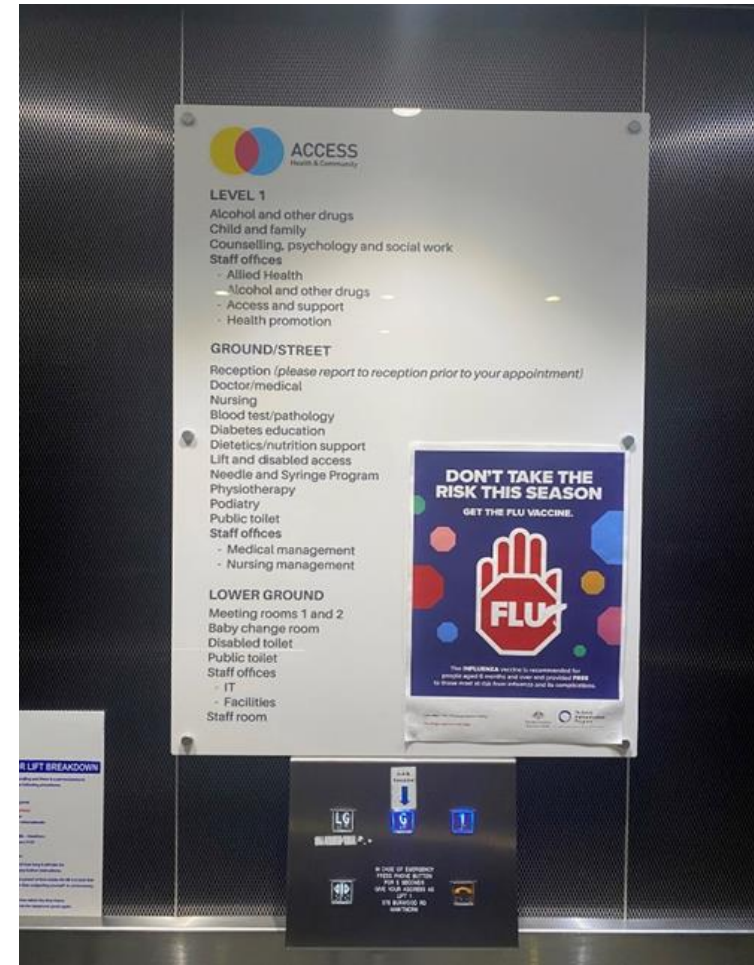


Image description: The white elevator sign shows which services are on each floor.



Image description: There is an elevator at the end of hallway from reception. There are grey chairs for clients to sit. The lighting is artificial.



Image description: Inside the elevator. The doors open 56cm wide. Inside are two grey chairs, light blue flooring and stainless steel walls.



Toilet Information

Walk down the hallway on left of reception desk.

The toilets are on the right down the hallway. There are stairs on the left.

There is one female door and one male door.

There are 2 toilets in the female toilets.

There is 1 toilet in the male toilets.

There is a handrail in 1 of the female toilets.

There is an accessible toilet and gender-neutral toilet on the lower ground floor.

Take the stairs to lower ground level.

The lift is past the toilets down the hallway, on the right. Take the lift to lower ground level.

Exit lift and both toilets are on the left.

Pictures: Toilet Information



Image description: Two blue doors. One door has a men's sign and one door has a women's sign. There are posters and hand sanitizer on the wall.



Image description: This is the female's toilet. There is a handrail, sharps disposal box, sanitary bin and toilet brush surrounding the toilet.



Image description: This is the male's toilet. There is a sharps disposal and toilet brush in the toilet cubical. There are posters and images on the mirror above the sink and a small bin below the sink.



Image description: The door on the left is the accessible toilet and the parents changing table. The door on the right is the gender-neutral toilet. Both doors are grey and can be locked. Push to open. Both doors are 30cm wide.



Image description: This is the accessible toilet. There is a handrail and a sanitary bin in the room. There is a shower curtain with a showerhead on the right of the toilet. The height of the toilet is 17cm. The toilet has a back support on it.



Image description: This is the sink in the accessible bathroom. The sink is 30.5cm from the ground. There is a change table on the right of the sink. The paper towel dispenser is 45cm height from the ground and a yellow sharps bin on the wall.



Image description: This is the gender-neutral toilet. There is a large rubbish bin, a toilet brush, a sanitary bin and a sharps disposal.