



Access Volunteer Transport Service

Our volunteer drivers offer transport to medical and allied health appointments, social support and exercise groups.

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Are you eligible?

Our volunteers can help you if:

- you have mobility issues
- you do not have access to transport
- you can't take public transport

Our volunteer transport coordinator will contact you to talk to you about your needs and if you need to have a regular schedule or travel on a weekly basis.

About our volunteers

Our transport service is made up of a team of skilled and friendly volunteers who donate their time to get you to various medical and allied health appointments, services and activities.

How does the transport service work?

The driver will pick you up from your home and return you home after your appointment. The driver will wait with you (up to one hour) while you go to your appointment.

We do not transport to:

- Shopping Centres
- Supermarkets
- Chemists
- Post Offices

As our transport service is staffed by volunteers, transport is subject to availability.

You must be registered with Access Health and Community to use the volunteer transport service.



More information

Who can use the volunteer transport service?

- People living in their own homes (including unit in a Retirement Village) or in a supported residential facility.
- Frail older people with a disability, who do not have access to other forms of transport (such as family members or friends) and are unable to use public transport or taxis.
- A carer who travels with the transport client.
- Clients who use a walker (we are unable accommodate wheelchairs).

Fees

The fee for a return or one way trip is \$10. All contributions received from our clients go towards maintaining or improving our service. Please make your payments to the driver.

Working hours

The volunteer transport service is available Monday to Friday, 9am to 4:30pm.

About Access Health and Community

We are a not-for-profit, accredited health and community service providing:

- doctors
- dentists
- allied health
- counselling
- alcohol and drug
- child and family services
- social support programs.

We offer services for all ages and work as a team to support you.

For more information

Call the Volunteer Coordinator:
9006 6593

Email: transport@accesshc.org.au

Learn about Access Health and community online at accesshc.org.au

The volunteer transport service is located at 2 Centre Way, Balwyn North, Greythorn

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We are a child safe organisation.
AccessHC is committed to providing services for our diverse community.