

# Feedback Form

We value your feedback

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## Want to give us feedback?

Please let us know if you are happy or unhappy with our services and share your suggestions for improvements.

Your feedback tells us what we are doing well and where we need to improve. Your feedback will not disadvantage you or the care you receive from us.

## How to give us feedback:

There are many ways to give us feedback.

- Speak directly to our staff.
- Call us on (03) 9810 3000 and ask to speak to the manager of the service you attended.
- You can fill in the Feedback Form and put it in the feedback box (ask our reception desk) or you can scan the QR code below to fill in the online form.
- If your complaint cannot be resolved, you have the right to escalate it to:  
The Office of the Health Services Commissioner  
phone: 1300 582 113  
website: <https://hcc.vic.gov.au/contact>
- NDIS clients can access an independent disability advocate when providing feedback. Go to the Disability Advocacy Finder below:  
<https://askizzy.org.au/disability-advocacy-finder>
- Email [info@accesshc.org.au](mailto:info@accesshc.org.au)



Scan the QR code  
to leave feedback



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Thank you for giving us  
your feedback.

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