

mental health & wellbeing connect

Free for family, carers and supporters

North East Metro

Belgrave Site Access Key



ACCESS
Health & Community

sharc

inspiro
health



healthAbility



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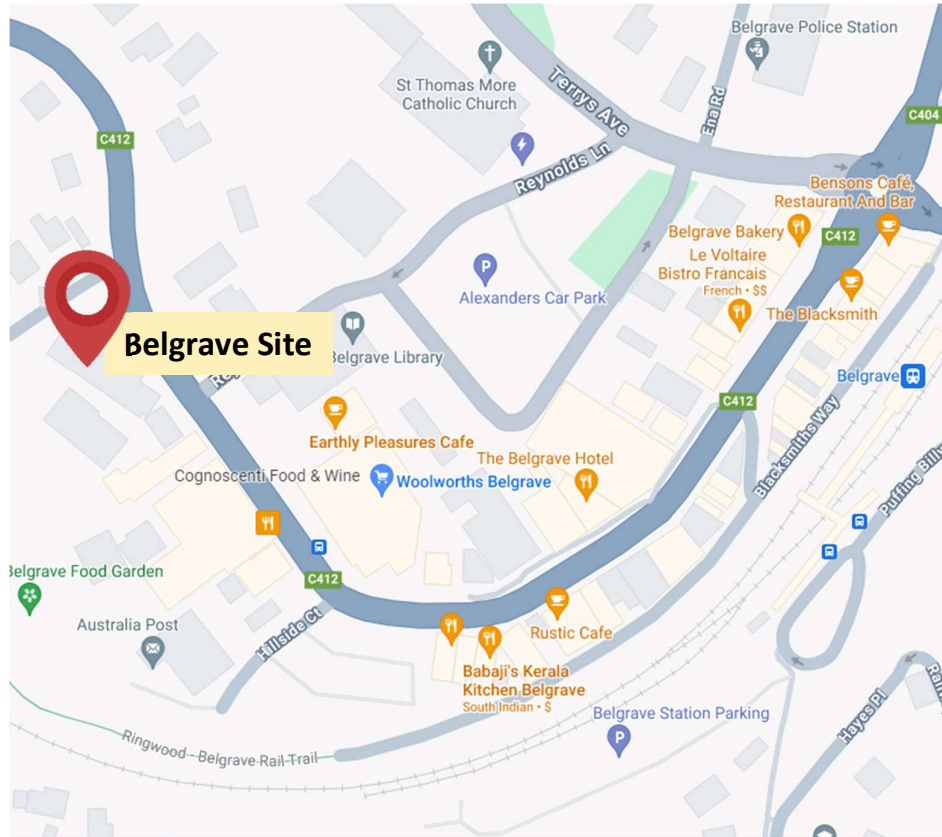
About this Access Key

An Access Key is a document that describes a physical space and how to access it. Access Keys are used to describe the features of a place. They are designed to be suitable for all people, regardless of ability. Not all places and spaces are easy to access for families, carers and supporters. If you have any questions, concerns or feedback, please get in touch. You can call us on (03) 8845 4150 or email us on northeastmetroconnect@accesshc.org.au.

How to use this guide:

You may want to read this document in full or skip to the parts where you want more information. There are pictures in this document, with image descriptions that may help you to visualise and understand the space. This Access Key also comes in an Easy Read version. This can be found on our website.

How to find the Belgrave Site



Address:

1616/1624 Burwood Highway, Belgrave VIC 3160 – Belgrave Community Hub

Time:

Mondays and Thursdays 9:00am - 5:00pm

What to look for:

1. Next to a local cinema “Cameo”
2. Opposite St. Thomas More Primary School
3. Less than 1 minute walk from Woolworths
4. At the corner of Allandale Grove and Burwood Hwy

Phone:

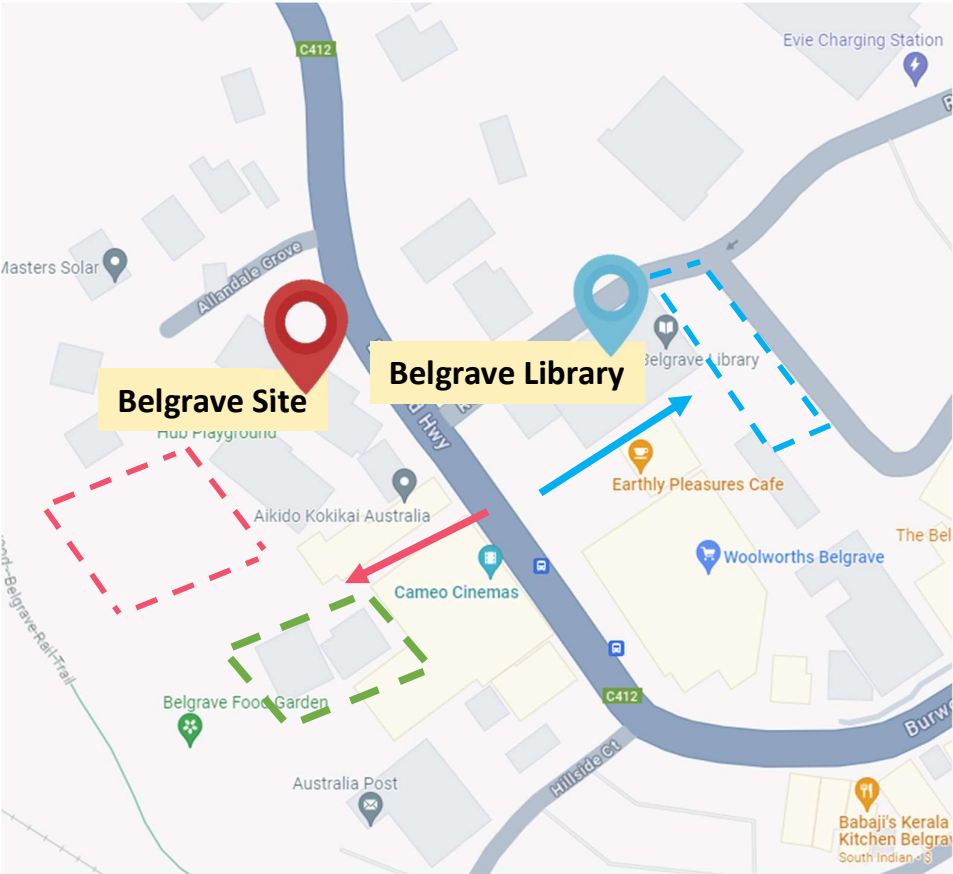
(03) 8845 4150

Other service at this location

- Inspiro
- Orange door
- Dandenong Emergency Relief
- Council's Maternal and Child Health services

See Google Map reference [here](#).

Getting to the Belgrave Site by car and parking



- Behind Belgrave Community Hub (1-2 hours free parking)
- Behind Cameo Cinema (Full day free parking)
- Behind Belgrave Library (3 hours free parking)

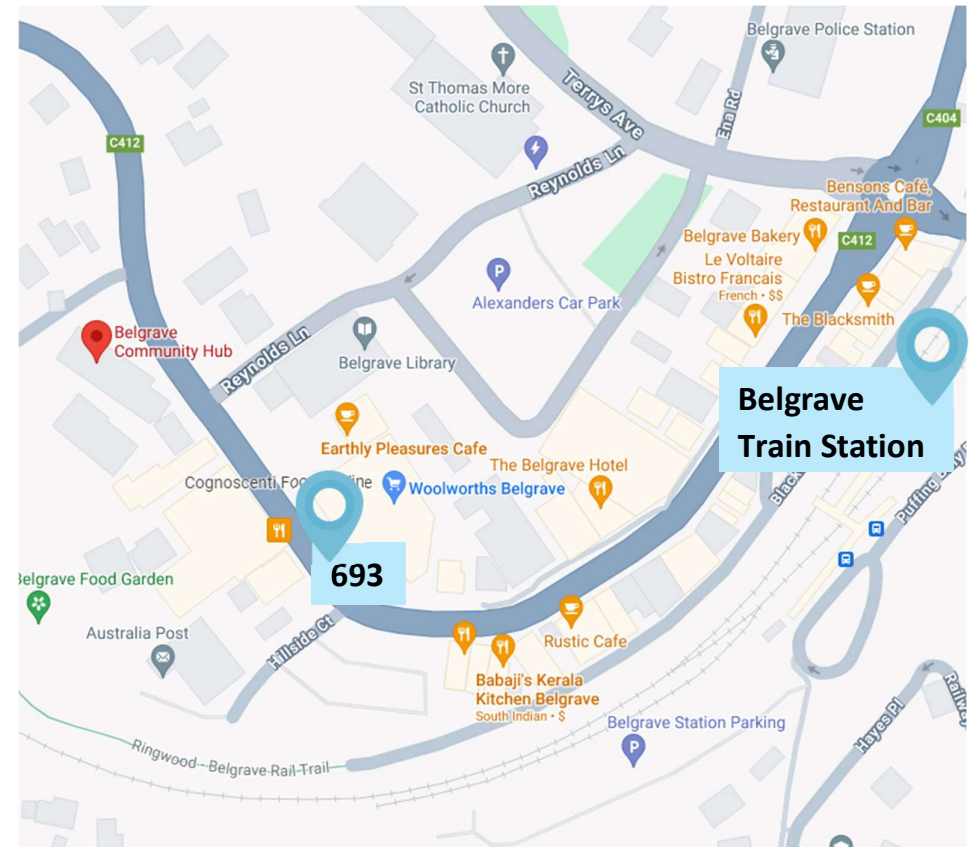


Disability Parking



2 disability parking spots are available behind the Belgrave Community Hub building as shown in the photo above. Building can be accessed via back entrance and elevator is also available next to staircase.

Getting to the Belgrave Site by public transports



- About 6 minutes walk from Belgrave Station.
- About 2 minutes walk from 693 bus station on Burwood Hwy.

Belgrave Site front Entrance



Front entrance is located on Burwood Hwy.
Please check in at reception after arrival.

Belgrave Site back Entrance



Back entrance is located behind the building and can be accessed via car park.
Please check in at reception after arrival.

Belgrave elevator access



Upstairs elevator access



Downstairs elevator access

Reception



Belgrave Community Hub Reception is located upstairs next to the staircase. Please check in at the reception on arrival and the receptionist will assist you. Or, one of our peer support workers will be waiting there.

Rooms



There are 3 consult rooms (telehealth rooms) available and they can be accessed via one of our peer support workers.

These rooms consist computer, desk, office chair, children chairs and tables, extra chairs, a lounge couch if carers would like to lay down.

Meeting/ Group Room



The meeting and group room is located on the ground floor. Room can be accessed via door inside the building or side entrance next to Cameo Cinemas on Burwood Highway.

2 screens available with media connection, chairs and tables and other equipment on request.

Kitchen



Kitchen is located next to the meeting/ group room with all essential kitchen appliances, including stove and oven combo, fridge, microwave. Basic tableware and drinkware are also available.

Communal space



This communal space is located next to staff working area and welcome anyone to hang out here.

Full kitchen facility available, including sink, fridge, microwave and all relevant tableware.

Note: this area is shared among all service providers and users.

Toilet information



Toilets are located in both floors and each toilet is designed to be inclusive with handrails, changing table, shower and other basic toilet facilities.