

## OUR STRATEGY TO

# Build Healthier Lives Together

### About Us

Access Health and Community (AccessHC) has a proud 150 year history of providing healthcare and social support. As the oldest community health service in Australia; we have always focussed on providing services to people and families in social and financial need.

Our services are available to everyone in the community. The main locations are in the Cities of Boroondara, Manningham and Yarra.

### Our Values

#### Collaboration

We work together to achieve our goals.

#### Respect

We work with courtesy and include others.

#### Equity

We believe everyone is entitled to good health.









#### Innovation

We drive innovation for better care.

#### Quality

We strive to be the best at what we do.

### Our Services

	<b>Medical</b>	Doctors Nursing Pathology		<b>Dental</b>	Dentists Dentures Education Oral health care
	<b>Mental Health</b>	Alcohol and Other Drug Services Counselling and Psychology headspace Hawthorn		<b>Health Promotion</b>	
	<b>Adult Allied Health</b>	Physiotherapy Occupational therapy Speech pathology		<b>Support Services</b>	Carer support Community information & referral Integrated Family Services Volunteer transport Intake Camcare wellbeing services
	<b>Child Allied Health</b>	Diabetes education Family therapy Child Psychology Podiatry Dietetics Audiology		<b>Community Programs</b>	Men's Shed Neighbourhood houses Childcare Social groups Exercise groups

### We can help you with



myagedcare

The health system is changing and so are the communities we work in. AccessHC’s funding model is changing and this affects the way people access our services. The community is ageing quickly and our local communities are becoming more diverse. This will shift how we deliver services because demand for care will be greater than the available services.

**In the future, we will:**

- focus more on preventing illness and giving people the skills to look after their own health.
- work closer with our partners like local councils and hospitals
- work to remove barriers to people and families accessing our services.



We acknowledge the Wurundjeri people, who are the traditional custodians of the land on which we work. We pay our respects to Wurundjeri Elders past, present and emerging and extend that respect to other Aboriginal and Torres Strait Islander people. We value the ongoing contribution to the cultural heritage of this land.



To view a full version of this plan, please visit [accesshc.org.au](https://accesshc.org.au) or call (03) 9810 3000. We are a child safe organisation.