Feedback form

We value your feedback.

Want to give us feedback?

Please let us know if you are happy or unhappy with our services and share your suggestions for improvements. Your feedback tells us what we are doing well and where we need to improve. Your feedback will not disadvantage you or the care you receive from us.

How to give us feedback

There are many ways you can give us feedback.

- Speak directly to our staff
- Call us on (03) 9810 3000 and ask to speak to the manager of the service you attended
- Email *info@accesshc.org.au*
- You can fill in the Feedback form (overleaf) and put it in the feedback box at reception.

If you have a complaint and feel it can't be resolved you have the right to lodge a complaint with:

- The Office of the Health Services Commissioner
  Ph: 1300 582 113
  Health Complaints Commissioner
- NDIS Quality and Safeguards Commission
  Ph: 1800 800 110
  NDIS feedback and complaints form

Thank you for giving us your feedback.

Feedback form

Please fill this form and put it in the feedback box at reception.

Date: _____ Time: _____

Site visited: ☐ Ashburton ☐ Box Hill ☐ Doncaster East ☐ Hawthorn ☐ Lower Templestowe ☐ Richmond

Service: _____ Name of staff member: _____

Feedback: *(Please provide details)*

What would you like to see happen? *(Optional)*

Optional:

Name: _____ Mobile: _____

Address: _____ Telephone: _____

Would you like us to contact you about your feedback? Email: _____

☐ Yes ☐ No