

Free for family, carers and supporters

North East Metro

Eltham Site Access Key











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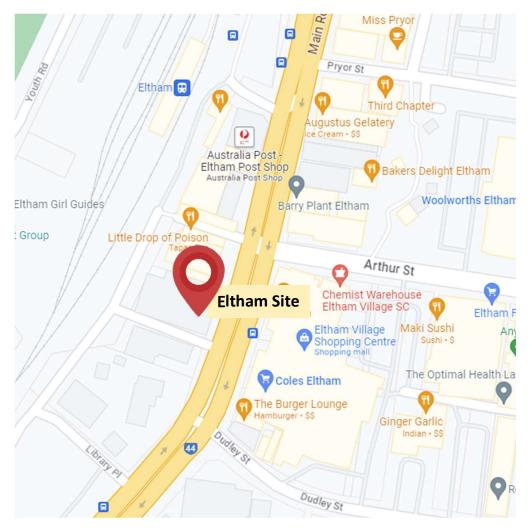
About this Access Key

An Access Key is a document that describes a physical space and how to access it. Access Keys are used to describe the features of a place. They are designed to be suitable for all people, regardless of ability. Not all places and spaces are easy to access for families, carers and supporters. If you have any questions, concerns or feedback, please get in touch. You can call us on (03) 8845 4150 or email us on northeastmetroconnect@accesshc.org.au.

How to use this guide:

You may want to read this document in full or skip to the parts where you want more information. There are pictures in this document, with image descriptions that may help you to visualise and understand the space.

How to find the Eltham Site



Address:

917 Main Rd, Eltham VIC 3095, Snowgum Room, HealthAbility

Time:

Fridays 10:00am - 12:30pm

What to look for:

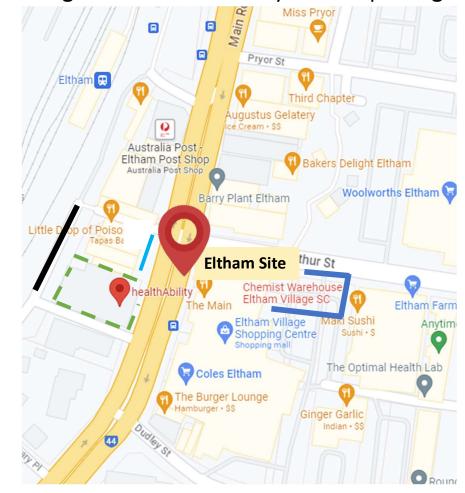
- 1. Across the road from Eltham Coles
- 2. Across the road from Eltham Village
- 3. About 1 minute walk from Eltham Train Station

Phone:

(03) 8845 4150

See Google Map reference here.

Getting to the Eltham Site by car and parking



- Public parking behind Eltham site (full day)
- Customer only parking with disabled parking spot (full day)
- Public parking at the front of Eltham Site (30 minutes)
- Eltham Village Shopping Centre Parking (3 hours)

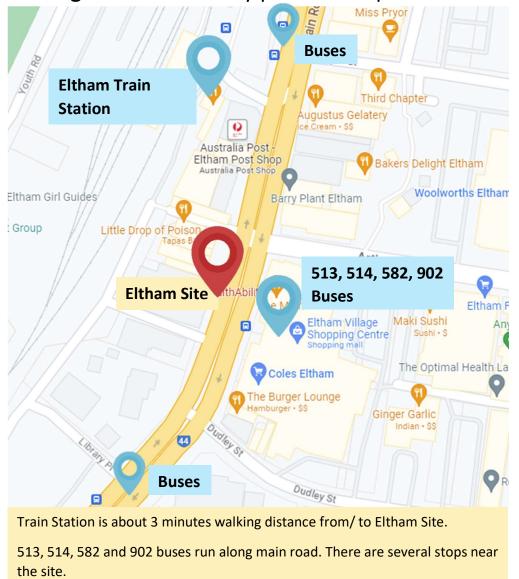








Getting to Eltham Site by public transports



Eltham front entrance



Eltham drop-in is set in HealthAbility building in Eltham at the "Snow Gum" room by the building entrance.



The Connect team is located in Room 40 – Snowgum Room.

Eltham customer car park entrance

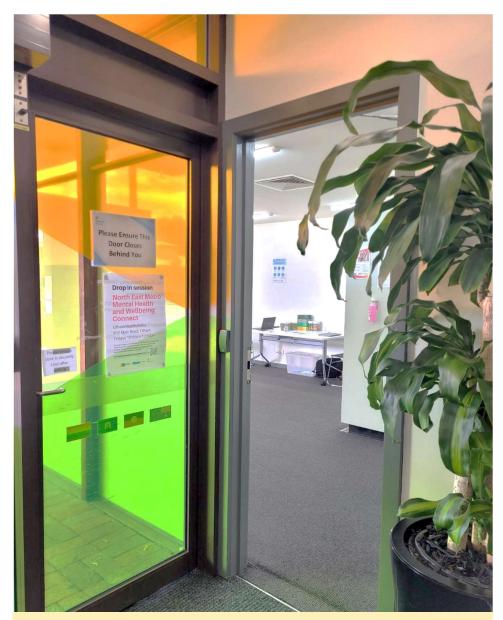




Once you enter the building via customer car park, you will see "Lift to Reception" sign.



The lift will take you to Ground Floor (Reception) where Snowgum room is.



When you arrive on the Ground Floor, we will find this door way to Snowgum room on the right hand side of the building main entrance.

Ground Floor - Reception



- 1. Elevator on Group Floor.
- 2. Reception in main lobby.
- 3. To Snowgum Room.

Snowgum Room



Snowgum room offers wide range of equipment including children toys, bean bags and yoga mats. We will continue to improve the space and we would like to hear your feedback.



Snowgum has a kitchen with medium sized fridge, sink, dish washer and hot water. Tablewares and drinkwares are also available.

Toilet information



Male, Female and disabled toilets are located on the left hand side through the glass door when you face the building main entrace.





Baby changing table is located in disabled toilet.





Handrail is on the right hand side when sitting down.