

mental health & wellbeing connect

Free for family, carers and supporters

North East Metro

Lilydale Site Access Key



ACCESS
Health & Community

sharc

inspiro
health



healthAbility



Contents

About this Access Key..... 2

How to use this guide:..... 2

How to find the Lilydale Site 3

Getting to the Lilydale Site by car and parking 4

Getting to the Lilydale Site by public transports..... 5

Lilydale Site Entrance 5

Lilydale staircase by the entrance 6

Room 6

Communal Area..... 7

Toilet Information 7

Kitchen..... 8

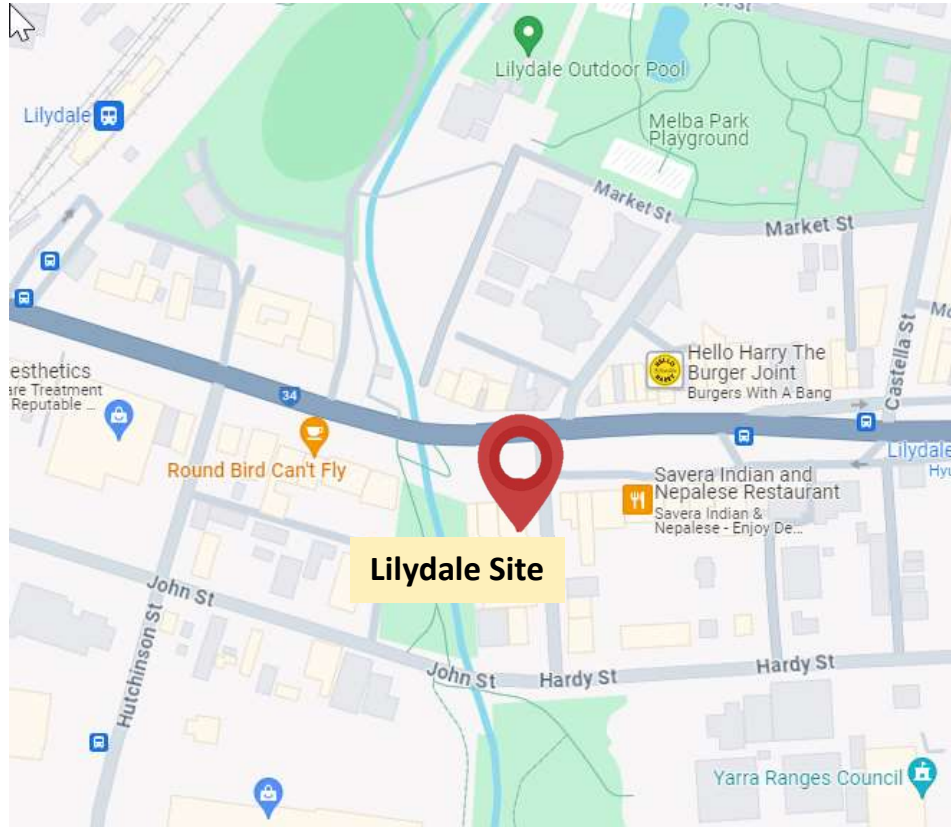
About this Access Key

An Access Key is a document that describes a physical space and how to access it. Access Keys are used to describe the features of a place. They are designed to be suitable for all people, regardless of ability. Not all places and spaces are easy to access for families, carers and supporters. If you have any questions, concerns or feedback, please get in touch. You can call us on (03) 8845 4150 or email us on northeastmetroconnect@accesshc.org.au.

How to use this guide:

You may want to read this document in full or skip to the parts where you want more information. There are pictures in this document, with image descriptions that may help you to visualise and understand the space. This Access Key also comes in an Easy Read version. This can be found on our website.

How to find the Lilydale Site



Address:

5/9 Clarke Street Lilydale 3140, Yarra Ranges Community Youth Space

Entre from Clarke Street

Time:

Tuesdays, Wednesdays and Fridays 9:00am - 5:00pm

What to look for:

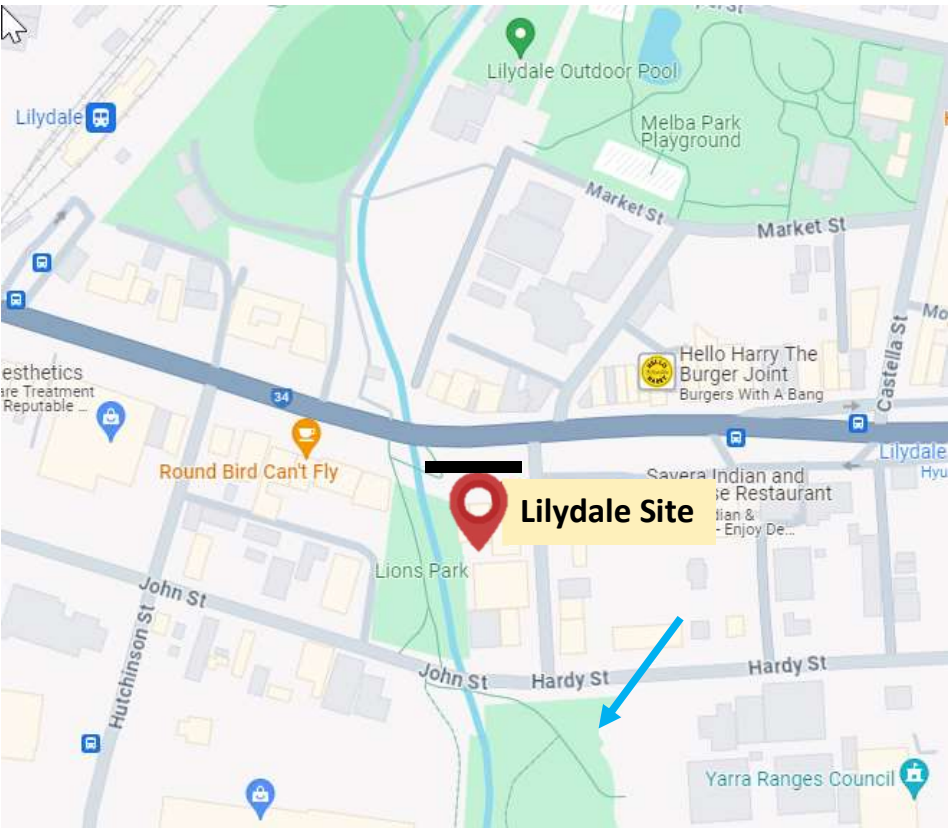
1. Very short distance from Bendigo Bank
2. 5 minutes walk from Lilydale Community House
3. Next to Lions Community Park

Phone:

(03) 8845 4150

See Google Map reference [here](#).

Getting to the Lilydale Site by car and parking

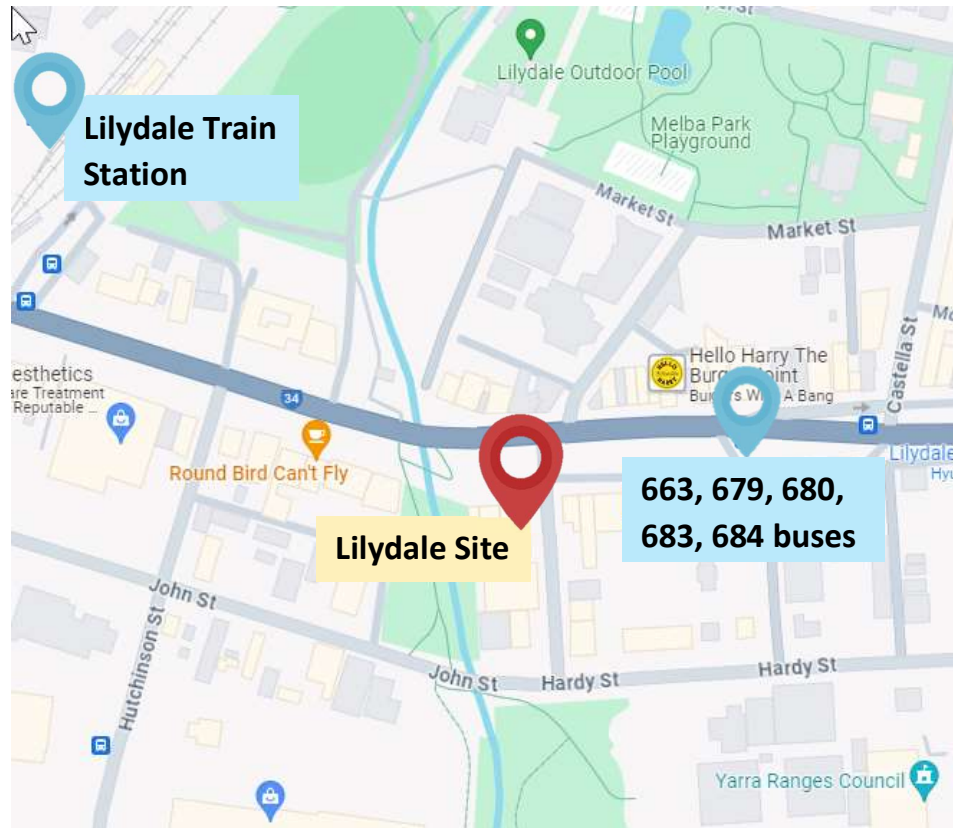


Via Main Street Service Road on street

Car park near Olinda Creek

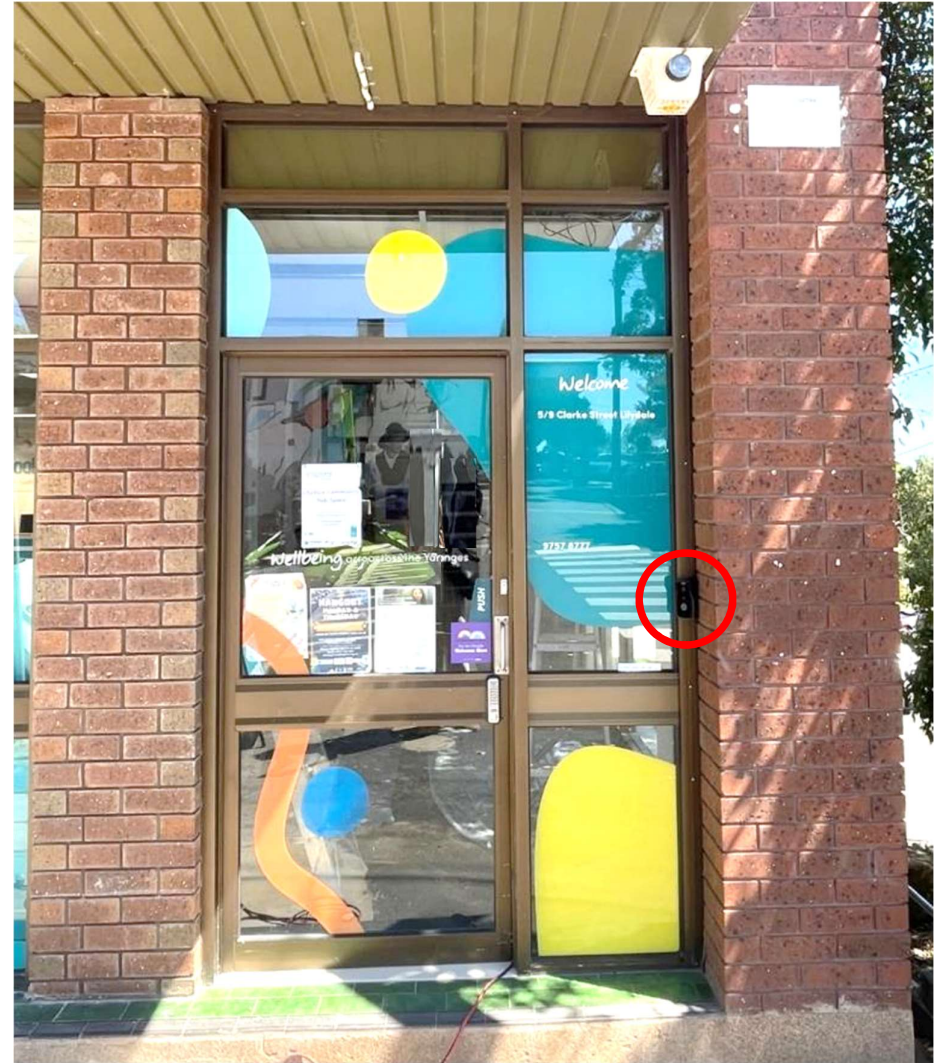


Getting to the Lilydale Site by public transports



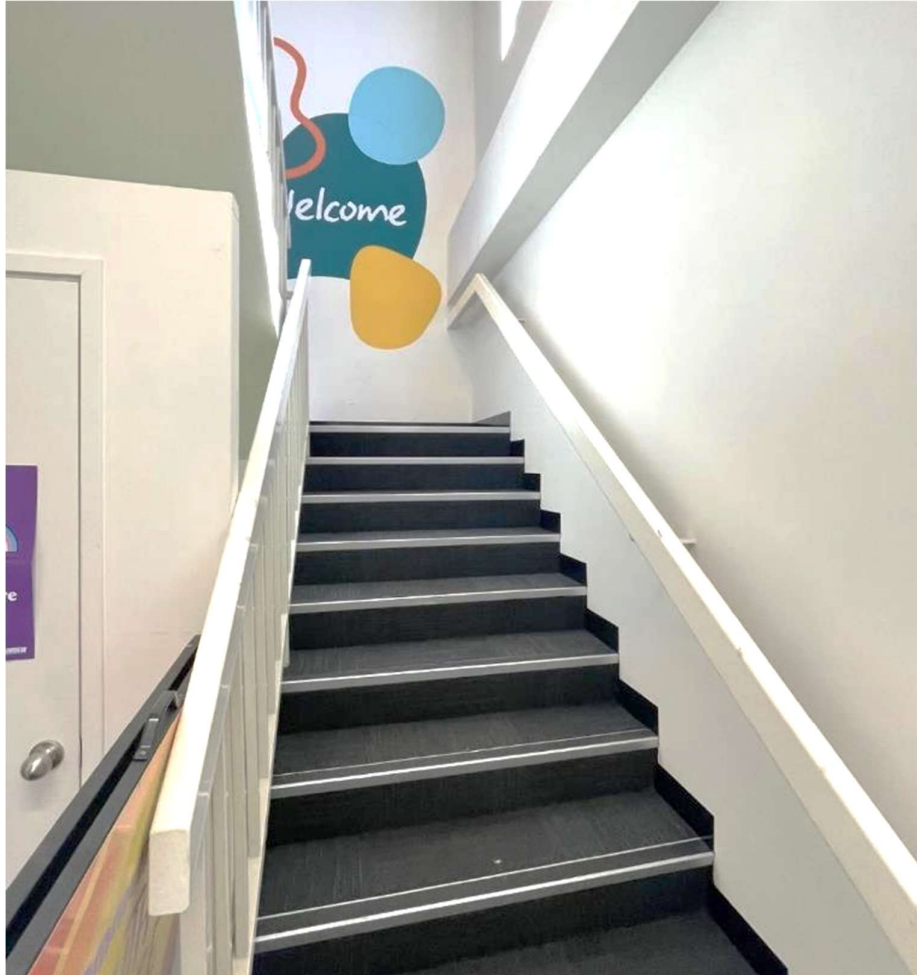
- About 4 minutes walk from Lilydale Train Station
- About 2 minutes walk from bus stops on Main Street

Lilydale Site Entrance



Please ring the door bell to inform our team about your arrival.

Lilydale staircase by the entrance



Please note that there is a staircase by the entrance. Our apologies for lacking accessible options.

Visitors with accessible needs please contact our team in advance. Our team is dedicated to support everyone equally, we are happy to set up appointment in nearby spaces are more accessible.

Room



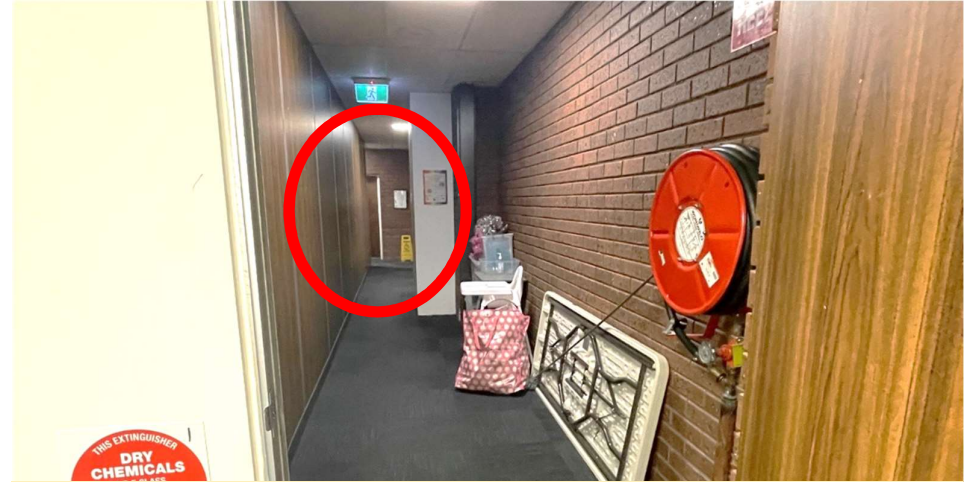
Meeting room or consult room is available for confidential conversation. The room has bean bags, chairs, small table, desk, lamp and telehealth set up (including monitors and desk).

Communal Area



Communal Area is the main area of the Lilydale Site which is shared amongst different services. This space welcomes anyone to come and hang out. Please be aware around privacy and behavior in shared area.

Toilet Information



Toilet is located at the end of the hallway.



Female and Male toilets are available. Our apologies, disable toilet is not available at Lilydale site.

Kitchen



Kitchen is available for the community and is shared with staffs. Microwave, fridge, sink, hot water, sandwich and other basic kitchen appliances and wares are also available.