Feedback form

ACCESS Health & Community

We value your feedback.

Want to give us feedback?

Please let us know if you are happy or unhappy with our services and share your suggestions for improvements. Your feedback tells us what we are doing well and where we need to improve. Your feedback will not disadvantage you or the care you receive from us.

How to give us feedback

There are many ways you can give us feedback.

- · Speak directly to our staff
- Call us on (03) 9810 3000 and ask to speak to the manager of the service you attended
- Email info@accesshc.org.au
- You can fill in the Feedback form (overleaf) and put it in the feedback box at reception.

If you have a complaint and feel it can't be resolved, you have the right to lodge a complaint with the Office of the Health Services Commissioner.

1300 582 113

Thank you for giving us your feedback.



Feedback form

Please fill this form and put it in the feedback box at reception.						
Date:				Time:		
Site visited:	Ashburton	Box Hill	Doncaster East	Hawthorn	Lower Templestowe	Richmond
Service:	ee: Name of staff member:				nember:	
Feedback: (Pleas	e provide details,)				
What would you	like to see happe	en? (Optional)				
Optional:						
Name:				Mobile:		
Address:				Telephone:		
Would you like u		about your fe	edback?	Email:		
Yes No						